

Transparent Language Online Accessibility Conformance Report

WCAG Edition

(Based on VPAT® Version 2.5)

Name of Product/Version: Transparent Language Online 2.66

Report Date: 10/29/2025

Product Description: Learning Portal User Interface

Contact Information: Email – support@transparent.com

Notes: Evaluation does not include KidSpeak, a legacy product.

Evaluation Methods Used: Manual testing with screen readers, keyboard-only navigation, color contrast analyzer, text spacing plugin, browser and mobile OS text and zoom settings, and WAVE.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.2	Level A (Yes) Level AA (Yes) Level AAA (No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.x Report

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Supports	
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Partially Supports	There are a few specific videos with the type of content this applies to without descriptions.
1.2.2 Captions (Prerecorded) (Level A)	Supports	
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Partially Supports	There are a few specific videos with the type of content this applies to without descriptions.
1.3.1 Info and Relationships (Level A)	Partially Supports	Minor issues involving labels and use of header levels.
1.3.2 Meaningful Sequence (Level A)	Partially Supports	Some tables are difficult to understand when using a screen reader.
1.3.3 Sensory Characteristics (Level A)	Partially Supports	Required fields (e.g., “username” at signup) are marked with unlabeled red asterisks. One other known issue that affects a few rarely-used learning activities.
1.4.1 Use of Color (Level A)	Partially Supports	Required fields (e.g., “username” at signup) are marked with unlabeled red asterisks.
1.4.2 Audio Control (Level A)	Supports	
2.1.1 Keyboard (Level A)	Partially Supports	One known control that can’t be operated by keyboard. A few known controls that can’t be operated by keyboard specifically when using a screen reader. Keyboard use with mobile devices is not currently supported but we plan to add it.
2.1.2 No Keyboard Trap (Level A)	Partially Supports	A few very specific situations have keyboard traps.
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2)	Supports	
2.2.1 Timing Adjustable (Level A)	Partially Supports	A few learning activities have messages that automatically disappear after a fixed amount of time.
2.2.2 Pause, Stop, Hide (Level A)	Supports	
2.3.1 Three Flashes or Below Threshold (Level A)	Supports	
2.4.1 Bypass Blocks (Level A)	Supports	

Criteria	Conformance Level	Remarks and Explanations
2.4.2 Page Titled (Level A)	Supports	
2.4.3 Focus Order (Level A)	Partially Supports	Some known bugs, mostly in mobile keyboard use.
2.4.4 Link Purpose (In Context) (Level A)	Supports	
2.5.1 Pointer Gestures (Level A 2.1 and 2.2)	Supports	One learning activity involves handwriting so path-based gestures are essential in that one situation.
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2)	Supports	
2.5.3 Label in Name (Level A 2.1 and 2.2)	Partially Supports	One button is mislabeled in one activity.
2.5.4 Motion Actuation (Level A 2.1 and 2.2)	Not Applicable	We do not support motion controls.
3.1.1 Language of Page (Level A)	Supports	
3.2.1 On Focus (Level A)	Partially Supports	One issue that will be fixed when we fully support mobile keyboard use.
3.2.2 On Input (Level A)	Partially Supports	One bug when switching modes in typing-based activities.
3.2.6 Consistent Help (Level A 2.2 only)	Supports	
3.3.1 Error Identification (Level A)	Supports	
3.3.2 Labels or Instructions (Level A)	Supports	<i>Arguably</i> one bug, see 2.2.1
3.3.7 Redundant Entry (Level A 2.2 only)	Supports	Only situations in which this is required are confirming setting/changing a password and learning activities, and those situations are exempt as essential.
4.1.1 Parsing (Level A) WCAG 2.0 and 2.1 – Always answer ‘Supports’ WCAG 2.2 (obsolete and removed) - Does not apply	Supports	For WCAG 2.0 and 2.1, the September 2023 errata update indicates this criterion is always supported for content made using HTML5. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata .
4.1.2 Name, Role, Value (Level A)	Partially Supports	A few elements are missing labels.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Not Applicable	We only have prerecorded content.
1.2.5 Audio Description (Prerecorded) (Level AA)	Partially Supports	There are a few specific videos with the type of content this applies to without descriptions.
1.3.4 Orientation (Level AA 2.1 and 2.2)	Partially Supports	There is one page that does not fit on phone-sized screens in landscape orientation.
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2)	Supports	
1.4.3 Contrast (Minimum) (Level AA)	Partially Supports	"Hint text" for vocab items is low-contrast.
1.4.4 Resize text (Level AA)	Partially Supports	Text for timers when recording audio is cut off when enlarged. Vocab item text in many learning activities automatically resizes and doesn't support browser text and zoom settings, but even at small sizes it is at least as big as 200% zoom of normal text would be.
1.4.5 Images of Text (Level AA)	Supports	
1.4.10 Reflow (Level AA 2.1 and 2.2)	Partially Supports	Some mobile-only issues at very high zoom levels.
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2)	Partially Supports	Some checkboxes, "close" buttons, and borders around text fields are low-contrast. All other low-contrast elements have WCAG exceptions.
1.4.12 Text Spacing (Level AA 2.1 and 2.2)	Partially Supports	The labels for certain menus on the signup and profile pages are cut off when paragraph spacing is increased.
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2)	Partially Supports	A few tooltips are not hoverable.
2.4.5 Multiple Ways (Level AA)	Does Not Support	All pages can be accessed from other pages, but only in one way. The site does not have a site map or table of contents.
2.4.6 Headings and Labels (Level AA)	Supports	
2.4.7 Focus Visible (Level AA)	Partially Supports	Some known components that have poor focus visibility, mostly in mobile keyboard use.
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only)	Partially Supports	Some known components that can partially cover (but never fully hide) focus indicators.

Criteria	Conformance Level	Remarks and Explanations
2.5.7 Dragging Movements (Level AA 2.2 only)	Partially Supports	Some click-and-drag-based features do not have a single-pointer alternative. They do, however, have keyboard alternatives.
2.5.8 Target Size (Minimum) (Level AA 2.2 only)	Supports	
3.1.2 Language of Parts (Level AA)	Partially Supports	Not yet supported in the tool for creating and editing vocab items.
3.2.3 Consistent Navigation (Level AA)	Supports	
3.2.4 Consistent Identification (Level AA)	Partially Supports	One button is misidentified and two menus are not properly associated with their labels.
3.3.3 Error Suggestion (Level AA)	Supports	
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Partially Supports	Not yet supported in some “assessment” learning activities.
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only)	Supports	
4.1.3 Status Messages (Level AA 2.1 and 2.2)	Partially Supports	A few elements are not announced when they appear or their current state can’t be read.

Legal Disclaimer

Legal Disclaimer – Transparent Language, Inc. As the Transparent Language Online system updates existing functionality and develops new capabilities, we methodically address accessibility for learners with special needs. Although Transparent Language Online has not been formally tested for WCAG or 508 compliance by third parties, through good programming practices and our own ongoing internal testing we are working to support more aspects of ADA and WCAG compliance. Our team builds knowledge so that, where feasible, we can provide the broadest possible access to our learning system. The above VPAT® 2.5 statement is our internal assessment of our compliance with 508 and WCAG criteria for software applications and web sites. While we believe that we have done an appropriate assessment of Transparent Language Online status for each criterion we encourage all parties using this VPAT to provide their own appropriate independent review