

Transparent Language Online Accessibility Conformance Report

WCAG Edition

(Based on VPAT® Version 2.5)

Name of Product/Version: Transparent Language Online 2.67

Report Date: 04/22/2026

Product Description: Learning Portal User Interface

Contact Information: Email - support@transparent.com

Notes: Evaluation does not include KidSpeak, a legacy product.

Evaluation Methods Used: Manual testing with screen readers (Narrator, NVDA, VoiceOver, TalkBack), keyboard-only navigation, browser and mobile OS text and zoom settings, and browser plugins for color contrast, text spacing, and target size. Automated testing with an axe-core-based script, WAVE, and Google Accessibility Scanner with manual verification. We test on the latest versions of Chrome, Edge, Firefox, and Safari browsers and our mobile apps on various versions of Android (7 and higher), iOS (13 and higher), Windows (10 and 11), and MacOS (13 and higher).

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.2	Level A (Yes) Level AA (Yes) Level AAA (No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.x Report

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Supports	
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Partially Supports	Some lessons contain videos without descriptions. These are off by default and can be available at the discretion of the subscribing organization.
1.2.2 Captions (Prerecorded) (Level A)	Supports	
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Partially Supports	Some lessons contain videos without descriptions. These are off by default and can be available at the discretion of the subscribing organization.
1.3.1 Info and Relationships (Level A)	Partially Supports	Two known issues with the use of tables in learning activities. Expected to be fixed by summer 2026.
1.3.2 Meaningful Sequence (Level A)	Partially Supports	One known issue where screen readers on mobile devices read a page in an unexpected order. Expected to be fixed by summer 2026.
1.3.3 Sensory Characteristics (Level A)	Supports	
1.4.1 Use of Color (Level A)	Partially Supports	Some buttons change color to indicate focus and fall short of the expected contrast ratio. Expected to be fixed by summer 2026.
1.4.2 Audio Control (Level A)	Supports	
2.1.1 Keyboard (Level A)	Partially Supports	A few features can't be operated by keyboard on mobile devices. We are still working on full mobile keyboard support. Expected to be fixed by the end of 2026.
2.1.2 No Keyboard Trap (Level A)	Supports	
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2)	Supports	
2.2.1 Timing Adjustable (Level A)	Supports	Note that we do use some "toast" notifications which are not adjustable, but they are exempt from this requirement because there are other ways to confirm the results of the actions they notify about.
2.2.2 Pause, Stop, Hide (Level A)	Supports	

Criteria	Conformance Level	Remarks and Explanations
2.3.1 Three Flashes or Below Threshold (Level A)	Supports	
2.4.1 Bypass Blocks (Level A)	Supports	
2.4.2 Page Titled (Level A)	Supports	
2.4.3 Focus Order (Level A)	Partially Supports	One page where elements can be inserted into focus order that shouldn't be, one known issue with un-focusable buttons inside placement tests. Expected to be fixed by summer 2026.
2.4.4 Link Purpose (In Context) (Level A)	Supports	
2.5.1 Pointer Gestures (Level A 2.1 and 2.2)	Supports	
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2)	Supports	
2.5.3 Label in Name (Level A 2.1 and 2.2)	Partially Supports	One button is mislabeled in one activity. Expected to be fixed by summer 2026.
2.5.4 Motion Actuation (Level A 2.1 and 2.2)	Not Applicable	We do not support motion controls.
3.1.1 Language of Page (Level A)	Supports	
3.2.1 On Focus (Level A)	Supports	
3.2.2 On Input (Level A)	Supports	
3.2.6 Consistent Help (Level A 2.2 only)	Supports	
3.3.1 Error Identification (Level A)	Supports	
3.3.2 Labels or Instructions (Level A)	Partially Supports	The instructions for keyboard operation for some learning activities are not currently available on mobile. We are still working on full mobile keyboard support. Expected to be fixed by the end of 2026.
3.3.7 Redundant Entry (Level A 2.2 only)	Supports	
4.1.1 Parsing (Level A) WCAG 2.0 and 2.1 – Always answer 'Supports' WCAG 2.2 (obsolete and removed) - Does not apply	Supports	
4.1.2 Name, Role, Value (Level A)	Partially Supports	Some labels are not read with their associated elements by screen readers. Expected to be fixed by summer 2026.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Not Applicable	We only have prerecorded content.
1.2.5 Audio Description (Prerecorded) (Level AA)	Partially Supports	Some lessons contain videos without descriptions. These are off by default and can be available at the discretion of the subscribing organization.
1.3.4 Orientation (Level AA 2.1 and 2.2)	Supports	
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2)	Supports	
1.4.3 Contrast (Minimum) (Level AA)	Supports	
1.4.4 Resize text (Level AA)	Partially Supports	Some elements can overlap on Android devices only. Vocab item text in many learning activities automatically resizes and doesn't support browser text and zoom settings, but even at small sizes it is at least as big as 200% zoom of normal text would be. Expected to be fixed by summer 2026.
1.4.5 Images of Text (Level AA)	Supports	
1.4.10 Reflow (Level AA 2.1 and 2.2)	Supports	
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2)	Partially Supports	Some checkboxes, "close" buttons, and borders around text fields are low-contrast. All other low-contrast elements have WCAG exceptions. Expected to be fixed by summer 2026.
1.4.12 Text Spacing (Level AA 2.1 and 2.2)	Supports	
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2)	Supports	
2.4.5 Multiple Ways (Level AA)	Support	
2.4.6 Headings and Labels (Level AA)	Supports	
2.4.7 Focus Visible (Level AA)	Partially Supports	Some known components that have poor focus visibility, mostly on mobile. We are still working on full mobile keyboard support. Expected to be fixed by the end of

Criteria	Conformance Level	Remarks and Explanations
		2026.
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only)	Partially Supports	Some known components that can partially cover (but never fully hide) focus indicators, mostly on mobile. We are still working on full mobile keyboard support. Expected to be fixed by the end of 2026.
2.5.7 Dragging Movements (Level AA 2.2 only)	Partially Supports	Some click-and-drag-based learning activities do not have a single-pointer alternative, nor does rearranging lessons on the Learning Path. They do, however, have keyboard alternatives. Expected to be fixed by summer 2026.
2.5.8 Target Size (Minimum) (Level AA 2.2 only)	Supports	
3.1.2 Language of Parts (Level AA)	Partially Supports	Not yet supported in the tool for creating and editing vocab items. Expected to be fixed by summer 2026.
3.2.3 Consistent Navigation (Level AA)	Supports	
3.2.4 Consistent Identification (Level AA)	Supports	
3.3.3 Error Suggestion (Level AA)	Supports	
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Supports	
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only)	Supports	
4.1.3 Status Messages (Level AA 2.1 and 2.2)	Supports	

Legal Disclaimer

Legal Disclaimer – Transparent Language, Inc. As the Transparent Language Online system updates existing functionality and develops new capabilities, we methodically address accessibility for learners with special needs. Although Transparent Language Online has not been formally tested for WCAG or 508 compliance by third parties, through good programming practices and our own ongoing internal testing we are working to support more aspects of ADA and WCAG compliance. Our team builds knowledge so that, where feasible, we can provide the broadest possible access to our learning system. The above VPAT® 2.5 statement is our internal assessment of our compliance with 508 and WCAG criteria for software applications and web sites. While we believe that we have

done an appropriate assessment of Transparent Language Online status for each criterion we encourage all parties using this VPAT to provide their own appropriate independent review.