# Transparent Language Online Accessibility Conformance Report

# WCAG Edition

**(Based on VPAT® Version 2.5)**

**Name of Product/Version:** Transparent Language Online 2.66

**Report Date:** 12/09/2025

**Product Description:** Node Administrator features for managing language learning platform

**Contact Information: Email – support@transparent.com**

**Notes:**

**Evaluation Methods Used:** Screen reader, keyboard-only navigation, color contrast analyzer, text spacing plugin, browser and mobile OS text and zoom settings, and WAVE.

## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline | Included In Report |
|---|---|

| Standard/Guideline | Included In Report |
|---|---|
| [Web Content Accessibility Guidelines 2.0](#) | Level A (Yes) |
| | Level AA (Yes) |
| | Level AAA (No) |
| [Web Content Accessibility Guidelines 2.1](#) | Level A (Yes) |
| | Level AA (Yes) |
| | Level AAA (No) |
| [Web Content Accessibility Guidelines 2.2](#) | Level A (Yes) |
| | Level AA (Yes) |
| | Level AAA (No) |

# Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

# WCAG 2.x Report

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

# Table 1: Success Criteria, Level A

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **1.1.1 Non-text Content** (Level A) | Partially Supports | Icons for the main menu and help menu lack visible labels. On/Off state of controls on one settings page use images of text. Available background image options may have insufficiently detailed descriptions. Custom background and logo images uploaded by the user have no mechanism for adding descriptions. |
| **1.2.1 Audio-only and Video-only (Prerecorded)** (Level A) | Not Applicable | There is no audio or video content in the admin features. |
| **1.2.2 Captions (Prerecorded)** (Level A) | Not Applicable | There is no audio or video content in the admin features. |
| **1.2.3 Audio Description or Media Alternative (Prerecorded)** (Level A) | Not Applicable | There is no audio or video content in the admin features. |
| **1.3.1 Info and Relationships** (Level A) | Partially Supports | Data visualizations contain links that lack accessible names. Some buttons are missing accessible names. |
| **1.3.2 Meaningful Sequence** (Level A) | Supports | |
| **1.3.3 Sensory Characteristics** (Level A) | Supports | |
| **1.4.1 Use of Color** (Level A) | Partially Supports | One feature (importing users from a file) uses color-coding without an alternative way of expressing the meaning. Many required fields use only color to indicate that they're required. |
| **1.4.2 Audio Control** (Level A) | Not Applicable | There is no audio content in the admin features. |
| **2.1.1 Keyboard** (Level A) | Partially Supports | Some features of tables can't be operated by keyboard or behave in unexpected ways due to bugs. Data visualizations can't be rearranged and the available languages for the node can't be changed using only the keyboard. |
| **2.1.2 No Keyboard Trap** (Level A) | Partially Supports | Occasional issues involving modal popups. One can't be closed using the keyboard while others can have focus |

| Criteria | Conformance Level | Remarks and Explanations |
| --- | --- | --- |
| | | moved out into the background and then not back into it. |
| **2.1.4 Character Key Shortcuts** (Level A 2.1 and 2.2) | Not Applicable | There are no keyboard shortcuts in the admin features. |
| **2.2.1 Timing Adjustable** (Level A) | Supports | The only timed feature in the Node Admin is the automatic logout for inactivity, which can be configured in the Node Admin. |
| **2.2.2 Pause, Stop, Hide** (Level A) | Supports | The only time-sensitive feature in the Node Admin is the automatic logout for inactivity, which can be dismissed/delayed by the user. |
| **2.3.1 Three Flashes or Below Threshold** (Level A) | Not Applicable | No features involve flashing. |
| **2.4.1 Bypass Blocks** (Level A) | Does Not Support | There are no bypass blocks links in the admin features. |
| **2.4.2 Page Titled** (Level A) | Supports | |
| **2.4.3 Focus Order** (Level A) | Partially Supports | A few known bugs involve elements that are missing from focus order or receive focus when they should not. No interactable elements are intentionally excluded. |
| **2.4.4 Link Purpose (In Context)** (Level A) | Supports | |
| **2.5.1 Pointer Gestures** (Level A 2.1 and 2.2) | Not Applicable | There are no path-based gestures in the admin features. |
| **2.5.2 Pointer Cancellation** (Level A 2.1 and 2.2) | Supports | All pointer interactions other than "holding" elements for click-and-drag occur on the up-event. All interactions are reversible or have a confirmation step. |
| **2.5.3 Label in Name** (Level A 2.1 and 2.2) | Supports | |
| **2.5.4 Motion Actuation** (Level A 2.1 and 2.2) | Not Applicable | We do not support motion controls. |
| **3.1.1 Language of Page** (Level A) | Supports | |
| **3.2.1 On Focus** (Level A) | Supports | |
| **3.2.2 On Input** (Level A) | Supports | |
| **3.2.6 Consistent Help** (Level A 2.2 only) | Supports | All pages have associated help files, and the link to access the help is always located in the same location in the header of the page, except in modal popups where it is located in the header of the modal instead to avoid allowing a keyboard-navigation user to move focus into the background. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| [3.3.1 Error Identification](#) (Level A) | Supports | Whenever an entry is invalid, we show on-screen text descriptions of the issue and how to fix it. |
| [3.3.2 Labels or Instructions](#) (Level A) | Partially Supports | Many required fields use only color to indicate that they're required. |
| [3.3.7 Redundant Entry](#) (Level A 2.2 only) | Supports | The only information that must ever be reentered is the password when creating an account or updating the password later, and that field supports copy and paste. |
| [4.1.1 Parsing](#) (Level A)<br>    WCAG 2.0 and 2.1 – Always answer 'Supports'<br>    WCAG 2.2 (obsolete and removed) - Does not apply | Supports | For WCAG 2.0 and 2.1, the September 2023 errata update indicates this criterion is always supported for content made using HTML5. See the [WCAG 2.0 Editorial Errata](#) and the [WCAG 2.1 Editorial Errata](#). |
| [4.1.2 Name, Role, Value](#) (Level A) | Partially Supports | A few known bugs involve checkboxes or buttons that can't be read by screen readers. |

## Table 2: Success Criteria, Level AA

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| [1.2.4 Captions (Live)](#) (Level AA) | Not Applicable | There is no live media in the admin features. |
| [1.2.5 Audio Description (Prerecorded)](#) (Level AA) | Not Applicable | There is no video content in the admin features. |
| [1.3.4 Orientation](#) (Level AA 2.1 and 2.2) | Supports | Admin features were not designed for compatibility with viewports narrower than 1200 pixels, so while orientation is not technically locked, use at portrait mode may be inconvenient, see 1.4.10. |
| [1.3.5 Identify Input Purpose](#) (Level AA 2.1 and 2.2) | Supports | |
| [1.4.3 Contrast (Minimum)](#) (Level AA) | Partially Supports | Portions of the Node Admin that are typically used only by Transparent employees have not yet been updated to our current design system and have insufficient text contrast against the background color. |
| [1.4.4 Resize text](#) (Level AA) | Supports | Some text is cut off in specific situations when trying to |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| | | resize text by adjusting font size, but all pages function in accordance with this criterion when using browser zoom or OS display size options. |
| **1.4.5 Images of Text** (Level AA) | Partially Supports | Settings toggles on one page use images of text to display their current state and one placeholder image for a user-customizable feature is an image of text. |
| **1.4.10 Reflow** (Level AA 2.1 and 2.2) | Does Not Support | Admin features were not designed for compatibility with viewports narrower than 1200 pixels, so they can't currently be resized small enough to comply with this. |
| **1.4.11 Non-text Contrast** (Level AA 2.1 and 2.2) | Partially Supports | Some focus indicators do not have high enough contrast. |
| **1.4.12 Text Spacing** (Level AA 2.1 and 2.2) | Partially Supports | Some specific text boxes and table cells do not support changes to text spacing via browser plugin. Some icons' labels get cut off when line spacing is increased. |
| **1.4.13 Content on Hover or Focus** (Level AA 2.1 and 2.2) | Partially Supports | Two known bugs: tooltips on a particular page do not open on keyboard focus and one menu does not automatically close when the user moves focus away. |
| **2.4.5 Multiple Ways** (Level AA) | Does Not Support | All pages can be accessed from other pages, but only in one way. The site does not have a site map or table of contents. |
| **2.4.6 Headings and Labels** (Level AA) | Partially Supports | Some UI controls have labels that describe what the control will affect, but rely on users to infer what they do. |
| **2.4.7 Focus Visible** (Level AA) | Partially Supports | Some specific UI elements lack visible focus indicators. |
| **2.4.11 Focus Not Obscured (Minimum)** (Level AA 2.2 only) | Partially Supports | One known bug in which focus may be moved out of a modal popup into the background. |
| **2.5.7 Dragging Movements** (Level AA 2.2 only) | Partially Supports | Data visualizations can currently only be rearranged by click and drag. |
| **2.5.8 Target Size (Minimum)** (Level AA 2.2 only) | Supports | |
| **3.1.2 Language of Parts** (Level AA) | Does Not Support | Mixed-language content can appear in some customization and education features, and in the titles of some lessons. Although the languages are noted on- |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| | | screen in these situations, the content is not yet marked up in a way that allows screen readers to change reading language. |
| **3.2.3 Consistent Navigation** (Level AA) | Supports | |
| **3.2.4 Consistent Identification** (Level AA) | Supports | |
| **3.3.3 Error Suggestion** (Level AA) | Partially Supports | Some form fields lack descriptions of what a valid entry would be in their input error messages. |
| **3.3.4 Error Prevention (Legal, Financial, Data)** (Level AA) | Supports | The only legal commitment (agreement to TOS/PP) does not gather the kind of data that would be subject to these errors.  Opting in and confirming that opt-in are two separate steps. An account deletion process compliant with GDPR is available. Financial commitments are made via the node admin only for buying "test licenses" for the optional Screening Tests feature and are handled using the third-party platform Fastspring, which has a confirmation step. |
| **3.3.8 Accessible Authentication (Minimum)** (Level AA 2.2 only) | Supports | The Admin/instructor login page does not use CATPCHA and user login information can be saved and autofilled by browsers. |
| **4.1.3 Status Messages** (Level AA 2.1 and 2.2) | Does Not Support | We have not yet implemented a way for input error messages, confirmations of saved changes, or "loading" placeholders to be read by screen readers. |

# Legal Disclaimer – Transparent Language, Inc.

As the Transparent Language Online system updates existing functionality and develops new capabilities, we methodically address accessibility for learners with special needs. Although Transparent Language Online has not been formally tested for WCAG or 508 compliance by third parties, through good programming practices and our own ongoing internal testing we are working to support more aspects of ADA and WCAG compliance. Our team builds knowledge so that, where feasible, we can provide the broadest possible access to our learning system. The above VPAT® 2.5 statement is our internal assessment of our compliance with 508 and WCAG criteria for software applications and web sites. While we believe that

we have done an appropriate assessment of Transparent Language Online status for each criterion we encourage all parties using this VPAT to provide their own appropriate independent review.